

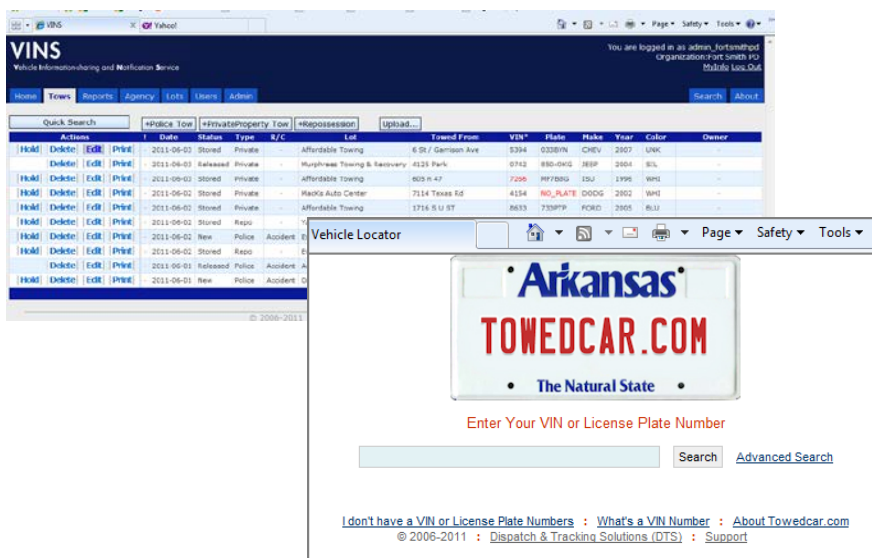
Comprehensive Non-Consent Towing Lifecycle Management

VINS is a service to Law Enforcement Agencies, Cities & Counties, Tow & Storage Lot Operators, and Citizens that streamlines towing operations and enables collaboration and information sharing via a single secure multi-jurisdictional repository.

Limitations in Non-Consent Towing

Each day, in major metropolitan areas across the U.S., an estimated 30,000 automobiles are towed in non-consent scenarios, such as law enforcement tows, private property tows, and repossessions. A typical metropolitan area may have numerous law enforcement agencies residing in overlapping and adjacent jurisdictions, hundreds of storage lots and wrecker drivers, and thousands of private property owners involved in non-consent tows. Today, these entities typically can't share data.

The result is a burdensome and costly challenge for everyone involved. Law enforcement agencies expend significant resources managing towing operations and servicing citizen requests. Regulatory compliance for towing- and recovery-industry professionals is costly.



The screenshot displays the VINS web application interface. At the top, there's a navigation bar with tabs for Home, Tows, Reports, Agency, Lots, Users, Admin, and Search. Below this is a 'Quick Search' section with filters for Police Tow, Private Property Tow, and Repossession. The main area features a table with columns for Actions, Date, Status, Type, R/C, Lot, Towed From, VIN#, Plate, Make, Year, Color, and Owner. A 'Vehicle Locator' pop-up window is overlaid on the table, showing the Arkansas TowedCar.com logo and a search form with a text input field for 'Enter Your VIN or License Plate Number', a 'Search' button, and an 'Advanced Search' link. At the bottom of the pop-up, there are links for 'I don't have a VIN or License Plate Numbers', 'What's a VIN Number', and 'About Towedcar.com', along with copyright information for 2006-2011 and contact details for Dispatch & Tracking Solutions (DTS) and Support.

Benefits

Law Enforcement

- Eliminates phone and in-person inquiries
- Enables oversight and electronic audit trail
- Reduces and streamlines officer workload
- Enables Business Critical Task Focus**

Cities and Local Government

- Raises and promotes image
- Improves citizen and industry satisfaction
- Facilitates regional and state collaboration
- User Funded, Outsourced Solution**

Tow & Storage Operators

- Lowers complexity of compliance reporting
- Reduces inbound calls to locate vehicle
- Automates registered owner & lien holder checks
- Lower Costs & Improves Customer Service**

Citizens

- Enables self-service via www.towedcar.com
- Lowers vehicle recovery time and storage cost
- Eliminates search confusion and frustration
- Improved Public Satisfaction**

Features and Benefits

Full Non-Consent Life Cycle Support	<ul style="list-style-type: none"> Automates manual, paper-based procedures Reduces law enforcement workload Delivers accurate, up-to-date vehicle status and location Provides real-time storage lot inventory
Electronic Compliance Reporting	<ul style="list-style-type: none"> Lowers costs of regulatory compliance Reduces law enforcement workload Facilitates regulatory oversight and revenue reconciliation
Multi-Jurisdictional Shared Data Repository	<ul style="list-style-type: none"> Lowers cost of regulatory compliance Reduces law enforcement workload Visibility outside of own jurisdiction
Supports for Holds and Watches	<ul style="list-style-type: none"> Enables law enforcement to place, extend, and release holds/watches on stored vehicles Prevents vehicles from being released before law enforcement is ready
Browser based User Interface	<ul style="list-style-type: none"> Enables access from any computer or mobile device (Smartphone, Tablet, etc.) Eliminates need to distribute, install or maintain client software on individual user machines
Role-based Security	<ul style="list-style-type: none"> Secure: requires users to log in Controls access to functionality and data based on user's identity, affiliation, and role
Auction Support	<ul style="list-style-type: none"> Automates paper-based procedures Reduces law enforcement and storage lot workload Facilitates auction fee invoicing and revenue reconciliation
Flexible Deployment, Seamless Integration	<ul style="list-style-type: none"> Can be deployed as a stand-alone system, accessed via full featured browser-based user interface over the web Can be integrated with existing CAD/RMS systems
Administration	<ul style="list-style-type: none"> Provides designated administrators with user admin and reporting capability Supports batch processing for user-account creation and maintenance
Reporting	<ul style="list-style-type: none"> Provides a variety of predefined reports that can be customized and saved Supports data export to MS Excel and MS Access
Scalable Architecture	<ul style="list-style-type: none"> Facilitates regulatory oversight and revenue reconciliation Easily accommodates growth
Software as a Service	<ul style="list-style-type: none"> Hosted solution, nothing to install, operate, or maintain Runs on reliable, high-performance infrastructure Enables seamless software upgrades
Call Center	<ul style="list-style-type: none"> Dramatically reduces law enforcement workload Force multiplier

Dispatch & Tracking Solutions (DTS) is the leading provider of towing lifecycle management solutions to law enforcement, municipal governments, and the towing and storage industry.

DTS has been providing management solutions for more than **20** years.

We currently:

- Capture the tow and release of over **20,000** vehicles each month
- Use **305** tow contractors
- In **51** jurisdictions
- Across **11** states

