

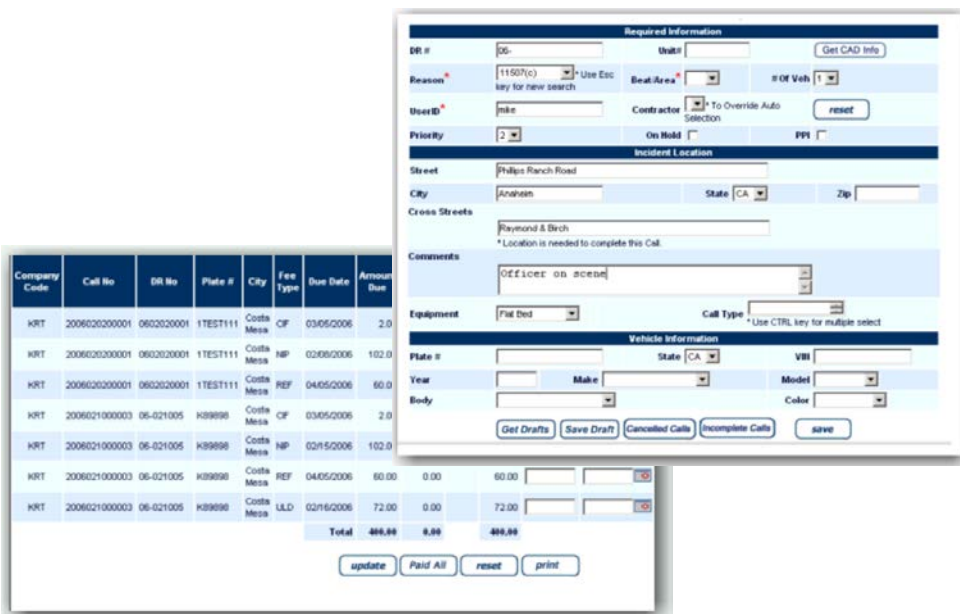
## Improve tow response times, increase contractor compliance and streamline departmental business processes.

Millions of tow requests are made every year by U.S. Law enforcement agencies placing a significant burden on valuable time, personnel, and data management resources. Dealing with an increasing number of impounded and towed vehicles using manual systems for tracking, communications and revenue recovery has become a substantial challenge for law enforcement.

DTS introduces LETS, a powerful, web hosted application focused on automating the way agencies summon, oversee and manage tow requests. Through seamless integration in one easy to use system, operation and administrative resources are now able to leverage tow coordination efforts and securely share information with inter-agency departments and contract tow providers.

### LETS Key Benefits

- Reduce Officer Wait Time
- Improve Public Service
- Reduce Dispatch Call time
- Increase Fee Collections
- Reduce Department Liability



Company Code	Call No.	Bill No.	Plate #	City	Fee Type	Due Date	Amount Due		
KRT	200602000001	0602020001	1TEST111	Costa Mesa	CF	03/05/2006	2.0		
KRT	200602000001	0602020001	1TEST111	Costa Mesa	NP	02/08/2006	102.0		
KRT	200602000001	0602020001	1TEST111	Costa Mesa	REF	04/05/2006	60.0		
KRT	2006021000003	06-021005	K99999	Costa Mesa	CF	03/05/2006	2.0		
KRT	2006021000003	06-021005	K99999	Costa Mesa	NP	02/15/2006	102.0		
KRT	2006021000003	06-021005	K99999	Costa Mesa	REF	04/05/2006	60.00		
KRT	2006021000003	06-021005	K99999	Costa Mesa	LLD	02/16/2006	72.00		
<b>Total</b>							<b>466.99</b>	<b>6.99</b>	<b>469.99</b>

Are your agency's resources better used for fighting crime or investigating vehicle impounds?

Is your department at risk from lack of tow contractor oversight?

**Optimize Efficiency** With direct CAD integration, voiceless call routing and powerful web based reporting tools; both traffic administration and operations can continually monitor tow provider location, vehicle status and ETA's. Direct access to tow charges provides on line, on demand billing and administration fee collection completely eliminating manual entry.

### Enforce Tow Contractor Oversight

Response times can be tracked in real time, providing agencies up to the minute efficiency reports and tow provider key performance indicators. LETS seamlessly connects departments with tow companies ensuring 360° oversight and regulation of impound fees, vehicle disposition and lien sales.

### Dispatch Automation

- Voiceless Tow Dispatch
- Automatic Selection Routing
- CAD/MDT Integration
- Real Time Tracking and Reporting

### Field Supervision

- Habitual Offender Tracking
- Automated RMS Integration
- On Demand Vehicle Hold/Releases
- Comprehensive Audit Trails
- User Defined Letters and Reports

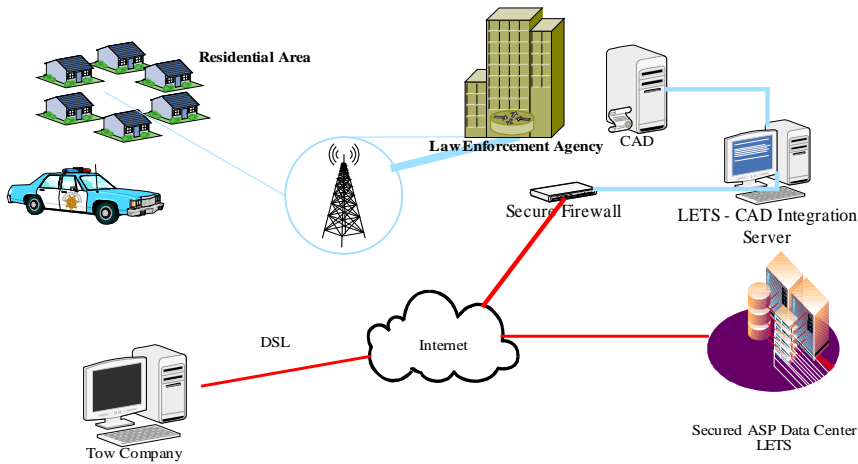
### Agency Collections

- Admin Fee Collection and Reporting
- Payment and Write Off Tracking

### Secure, Reliable Architecture

- Web Hosted
- DOD Level Security
- Java/SQL Based

## Application Server Provider (ASP) Model



## ASP Hosting Benefits

The standard DTS installation model provides ASP hosting. Under the ASP installation model, DTS provides all hardware and hosting services including monitoring and backup services. This frees law enforcement IT resources from the need to host and maintain the system. It also eliminates the cost of server hardware.

### IT Benefits

- Low impact on law enforcement IT Resources
- No hardware (server) purchase required
- No maintenance costs
- Flexible and centralized updates
- Flexible and secure user connectivity (secure web browser)

### Reliability

- 24 hour staff on site
- 24 hour intrusion detection and prevention
- 24 hour event tracking – monitoring

### Physical Security

- 24 hour guard gated security
- 24 hour motion sensors – video surveillance
- Employee criminal – drug background checks
- Fire-earthquake-environmental protection

### Data Security

- SSL 128 bit encryption
- Monitored Firewall protection
- Redundant network support

## Additional System Features

### Time and Event Log

Auto Tracks by Date & Time:

- When Tow Dispatched
- When Dispatch Accepted
- Tow Truck Arrive Time
- When Vehicle Released

### Automated Vehicle Hold

- Automated Hold/Removal
- Pre-set Hold Until Dates
- Hold Notification

### Lien Auction Tracking

- Lien Start/Remove Date
- Lien Excess Tracking
- Lien Letters and Notification

### Real Time Reports

- Tow company Response Time and Exception reports
- Vehicle Hold report
- Vehicle Storage report
- Lien/Auction Summary report
- Active Call report
- Call Status report
- Officer Requesting Tow report
- Contractor Driver Detail report

### Two-Way Text Messaging

- Using cell phones / pagers, drivers can see call details and update call status

Close Print						
Call Status Report						
Start Date: 12/01/2010						
End Date: 12/31/2010						
Count: 25						
Report Date: 01/17/2011						
No.	Contractor	Call No	DR No	Call Date	License	Status
1	KRT	201012080001	10-00002	12/08/2010	PEP 125	AT DESTINATION
2	VRT	201012100003	10-041402	12/10/2010	0761UJ	ACCEPTED
3	VRT	201012100004	10-122104	12/01/2010	L12345	COMPLETED
4	KRT	201012290007	10-122901	12/29/2010		CANCELLED
5	VRT	201012290008	10-041408	12/29/2010	GT9876	DISPATCHED
6	VRT	201012190001	10-121201	12/19/2010	55TR669	LIEN START
7	KRT	201012010002	10-00002	12/01/2010	56888098	RELEASED
8	VRT	201012100002	1012130002	12/10/2010	L12345	STORED
9	VRT	201012190002	10-121701	12/17/2010		SERVICES
10	KRT	201012100001	10-122101	12/01/2010	L12345	

### Custom Letters

Customize & Auto Print:

- Hold Letters
- Hold Release Letters
- Abandoned Vehicle Letters
- Lien/Auction Letters
- Recovered Stolen Vehicles