

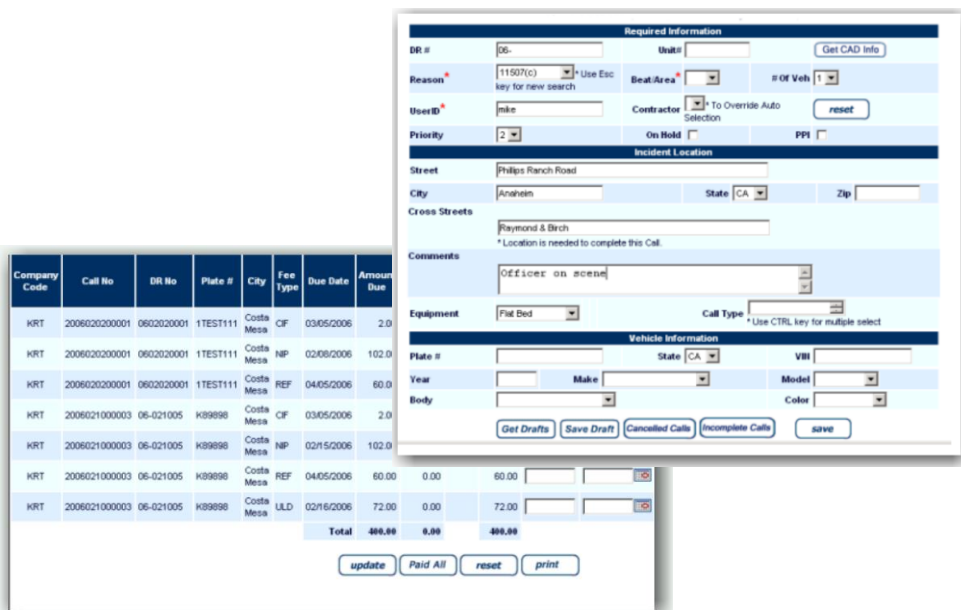
## Take control of the towing process and fees, increase tow contractor compliance and streamline business processes

Millions of tow requests are made every year by law enforcement agencies, insurance companies, and citizens placing a significant burden on financials, time, personnel, and data management resources for insurance companies. Dealing with an increasing number of impounded and towed vehicles while lacking control over the tow process and fees charged has become a significant burden for insurance providers.

DTS introduces ITS, a powerful dispatch service and web hosted application focused on automating the way insurance providers and law enforcement summon, oversee, manage, and track tow requests and fees. Through one easy to use service, insurance providers are now able to take control of tow fees and the process.

### ITS Key Benefits

- Insurance staff or ITS staff dispatch tow providers and manage / track the process using ITS software
- Help with enforcement by law enforcement and municipalities due to DTS history and experience with law enforcement
- Control fees charged and control the process
- Utilize network of tow providers who have agreed to pre-set tow and storage rates



Company Code	Call No	DR No	Plate #	City	Fee Type	Due Date	Amount Due		
KRT	2006020200001	0602020001	1TEST111	Costa Mesa	CF	03/05/2006	2.0		
KRT	2006020200001	0602020001	1TEST111	Costa Mesa	NP	02/08/2006	102.0		
KRT	2006020200001	0602020001	1TEST111	Costa Mesa	REF	04/05/2006	60.0		
KRT	2006021000003	06-021005	H99898	Costa Mesa	CF	03/05/2006	2.0		
KRT	2006021000003	06-021005	H99898	Costa Mesa	NP	02/15/2006	102.0		
KRT	2006021000003	06-021005	H99898	Costa Mesa	REF	04/05/2006	60.00		
KRT	2006021000003	06-021005	H99898	Costa Mesa	ULD	02/16/2006	72.00		
<b>Total</b>							<b>466.98</b>	<b>0.00</b>	<b>466.98</b>

Buttons: update, Paid All, reset, print

Are your company's resources better used for generating revenue or investigating and hassling with vehicle impounds?

Is your bottom line at risk from lack of control with fees?

**Optimize Efficiency** With voiceless call routing and powerful web based tracking and reporting tools as options, insurance providers can continually monitor tow provider location, vehicle status, ETA (Estimated Time of Arrivals), storage, and fees. Direct access to tow charges provides on line, on demand billing and administration oversight.

### Enforce Tow Contractor Oversight

Response times can be tracked in real time, providing insurance companies up to the minute efficiency reports and tow provider key performance indicators. ITS seamlessly connects insurance providers with tow companies ensuring 360° oversight and regulation of impound fees and the tow lifecycle after the tow.

### Optional Benefits and Features:

#### Field Supervision

- Tracking
- Comprehensive Audit Trails
- Customized Letters, Forms, and Reports

#### Fee Oversight

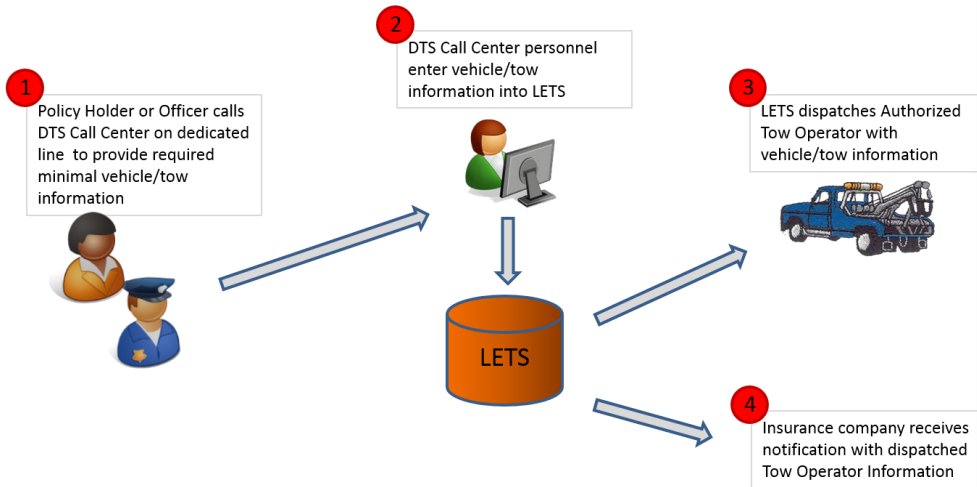
- Transparency and enforcement
- Tracking

#### Dispatch Automation

- Voiceless Tow Dispatch
- Automatic Selection Routing
- GPS Integration
- Real Time Tracking and Reporting

#### Secure, Reliable Architecture

- Web Hosted
- DOD Level Security



## Time and Event Log

Auto Tracks by Date & Time:

- When Tow Dispatched
- When Dispatch Accepted
- Tow Truck Arrive Time
- When Vehicle Released

## Automated Vehicle Hold

- Automated Hold/Removal
- Pre-set Hold Until Dates
- Hold Notification

## Lien Auction Tracking

- Lien Start/Remove Date
- Lien Excess Tracking
- Lien Letters and Notification

## Real Time Reports

- Fees and invoices
- Tow company Response Time and Exception reports
- Vehicle Hold report
- Vehicle Storage report
- Lien/Auction Summary report
- Active Call report
- Call Status report
- Dispatcher Requesting Tow report
- Contractor Driver Detail report

## Two-Way Text Messaging

- Using cell phones / pagers, drivers can see call details and update call status

## The DTS Experience

DTS has worked with 112 law enforcement agencies for over 20 years managing and tracking over 2 million impounds for all stakeholders. This allows DTS to know how to communicate with law enforcement and government ensuring their aid in enforcement in the ITS process, which cuts down on “wreck chasing” by tow providers, and law enforcement does and can use DTS services.

## IT Benefits

- No hardware (server) purchase required – Only need internet to manage and track the tow process
- No impact on insurance company IT Resources
- No maintenance costs
- Flexible and centralized updates
- Flexible and secure user connectivity (secure web browser)

## Reliability

- 24 hour staff on site
- 24 hour intrusion detection and prevention
- 24 hour event tracking – monitoring

## Physical Security

- 24 hour guard gated security
- 24 hour motion sensors – video surveillance
- Employee criminal – drug background checks
- Fire-earthquake-environmental protection

## Data Security

- SSL 128 bit encryption
- Monitored Firewall protection
- Redundant network support

Close Print						
Call Status Report						
Start Date: 12/01/2010						
End Date: 12/31/2010						
Count: 39						
Report Date: 01/17/2011						
No.	Contractor	Call No	DR No	Call Date	License	Status
1	HRT	201012000001	10-00002	12/08/2010	PEP 125	AT DESTINATION
2	HRT	201012130003	10-04102	12/13/2010	0761LU	ACCEPTED
3	HRT	201012190004	10-122104	12/21/2010	L12345	COMPLETED
4	HRT	201012290007	10-122901	12/29/2010		CANCELLED
5	HRT	201012290008	10-04108	12/29/2010	078076	DISPATCHED
6	HRT	201012120001	10-121201	12/12/2010	55TR659	LIEN START
7	HRT	201012010002	10-00002	12/01/2010	5666038	RELEASED
8	HRT	201012130002	1012130002	12/13/2010	L12345	STORED
9	HRT	201012170002	10-121701	12/17/2010		SERVICES
10	HRT	201012100001	10-122101	12/21/2010	L12345	

## Custom Letters and Forms

Customize & Auto Print:

- Hold and Release Letters and Forms
- Notification Letters and Forms
- Abandonment Letters and Forms
- Lien/Auction Letters and Forms